SAFETY DATA SHEET
Resolve Pet Expert Steam Machine Formula

1. Product and company identification

Product name: Resolve Pet Expert Steam Machine Formula

Distributed by: Reckitt Benckiser LLC.
Morris Corporate Center IV
399 Interpace Parkway (P.O. Box 225)
Parsippany, New Jersey 07054-0225
+1 973 404 2600

Reckitt Benckiser (Canada) Inc.
1680 Tech Avenue, Unit #2
Mississauga, Ontario L4W 5S9
CANADA
Telephone: +1 905 283 7000

Emergency telephone number (Medical): 1-800-338-6167

Emergency telephone number (Transport): 1-800-424-9300 (U.S. & Canada) CHEMTREC
Outside U.S. and Canada (North America), call Chemtrec: 703-527-3887

Website: http://www.rbainfo.com

Product use: Carpet Cleaner

This SDS is designed for workplace employees, emergency personnel and for other conditions and situations where there is greater potential for large-scale or prolonged exposure, in accordance with the requirements of USDOL Occupational Safety and Health Administration.

This SDS is not applicable for consumer use of our products. For consumer use, all precautionary and first aid language is provided on the product label in accordance with the applicable government regulations, and shown in Section 15 of this SDS.

SDS #: D8292342 v2.0
Formulation #: 8125752 v2.0

2. Hazards identification

Classification of the substance or mixture: EYE IRRITATION - Category 2A

GHS label elements

Code #: D8292342 (CAN)
SDS #: D8292342 v2.0
Date of issue: 16/05/2018
1/12
2. Hazards identification

Hazard pictograms

Signal word : Warning

Hazard statements : Causes serious eye irritation.

Precautionary statements

General : Read label before use. Keep out of reach of children. If medical advice is needed, have product container or label at hand.

Prevention : Wear eye or face protection. Wash hands thoroughly after handling.

Response : IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical attention.

Storage : Not applicable.

Disposal : Not applicable.

Supplemental label elements : Use only in well-ventilated areas. Keep children and pets off carpet till dry

Hazards not otherwise classified : None known.

3. Composition/information on ingredients

Substance/mixture : Mixture

<table>
<thead>
<tr>
<th>Ingredient name</th>
<th>%</th>
<th>CAS number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohols, C10-16, ethoxylated</td>
<td>1 - 5</td>
<td>68002-97-1</td>
</tr>
<tr>
<td>d-Limonene</td>
<td>0.1 - 1</td>
<td>5989-27-5</td>
</tr>
</tbody>
</table>

Any concentration shown as a range is to protect confidentiality or is due to batch variation.

There are no additional ingredients present which, within the current knowledge of the supplier and in the concentrations applicable, are classified as hazardous to health or the environment and hence require reporting in this section.

4. First aid measures

Description of necessary first aid measures

Eye contact : Immediately flush eyes with plenty of water, occasionally lifting the upper and lower eyelids. Check for and remove any contact lenses. Continue to rinse for at least 10 minutes. Get medical attention.

Inhalation : Remove victim to fresh air and keep at rest in a position comfortable for breathing. If not breathing, if breathing is irregular or if respiratory arrest occurs, provide artificial respiration or oxygen by trained personnel. It may be dangerous to the person providing aid to give mouth-to-mouth resuscitation. Get medical attention if adverse health effects persist or are severe. If unconscious, place in recovery position and get medical attention immediately. Maintain an open airway. Loosen tight clothing such as a collar, tie, belt or waistband. In case of inhalation of decomposition products in a fire, symptoms may be delayed. The exposed person may need to be kept under medical surveillance for 48 hours.

Skin contact : Flush contaminated skin with plenty of water. Remove contaminated clothing and shoes. Get medical attention if symptoms occur. Wash clothing before reuse. Clean shoes thoroughly before reuse.
4. First aid measures

**Ingestion**
Wash out mouth with water. Remove dentures if any. Remove victim to fresh air and keep at rest in a position comfortable for breathing. If material has been swallowed and the exposed person is conscious, give small quantities of water to drink. Stop if the exposed person feels sick as vomiting may be dangerous. Do not induce vomiting unless directed to do so by medical personnel. If vomiting occurs, the head should be kept low so that vomit does not enter the lungs. Get medical attention if adverse health effects persist or are severe. Never give anything by mouth to an unconscious person. If unconscious, place in recovery position and get medical attention immediately. Maintain an open airway. Loosen tight clothing such as a collar, tie, belt or waistband.

**Notes to physician**
In case of inhalation of decomposition products in a fire, symptoms may be delayed. The exposed person may need to be kept under medical surveillance for 48 hours.

**Over-exposure signs/symptoms**

- **Eye contact**: Adverse symptoms may include the following:
  - pain or irritation
  - watering
  - redness
- **Inhalation**: No specific data.
- **Skin contact**: No specific data.
- **Ingestion**: No specific data.

**Specific treatments**
No specific treatment.

5. Fire-fighting measures

**Suitable extinguishing media**
Use an extinguishing agent suitable for the surrounding fire.

**Unsuitable extinguishing media**
None known.

**Specific hazards arising from the chemical**
In a fire or if heated, a pressure increase will occur and the container may burst.

**Hazardous thermal decomposition products**
Decomposition products may include the following materials:
- carbon dioxide
- carbon monoxide
- nitrogen oxides
- metal oxides/oxides

**Notes to physician**
In case of inhalation of decomposition products in a fire, symptoms may be delayed. The exposed person may need to be kept under medical surveillance for 48 hours.

**Protection of first-aiders**
No action shall be taken involving any personal risk or without suitable training. It may be dangerous to the person providing aid to give mouth-to-mouth resuscitation.

See toxicological information (Section 11)
5. Fire-fighting measures

Special protective actions for fire-fighters: Promptly isolate the scene by removing all persons from the vicinity of the incident if there is a fire. No action shall be taken involving any personal risk or without suitable training.

Special protective equipment for fire-fighters: Fire-fighters should wear appropriate protective equipment and self-contained breathing apparatus (SCBA) with a full face-piece operated in positive pressure mode.

6. Accidental release measures

For non-emergency personnel: No action shall be taken involving any personal risk or without suitable training. Evacuate surrounding areas. Keep unnecessary and unprotected personnel from entering. Do not touch or walk through spilled material. Avoid breathing vapor or mist. Provide adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Put on appropriate personal protective equipment.

For emergency responders: If specialized clothing is required to deal with the spillage, take note of any information in Section 8 on suitable and unsuitable materials. See also the information in "For non-emergency personnel".

Environmental precautions: Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers. Inform the relevant authorities if the product has caused environmental pollution (sewers, waterways, soil or air).

Methods and materials for containment and cleaning up

Small spill: Stop leak if without risk. Move containers from spill area. Dilute with water and mop up if water-soluble. Alternatively, or if water-insoluble, absorb with an inert dry material and place in an appropriate waste disposal container. Dispose of via a licensed waste disposal contractor.

Large spill: Stop leak if without risk. Move containers from spill area. Approach release from upwind. Prevent entry into sewers, water courses, basements or confined areas. Wash spillages into an effluent treatment plant or proceed as follows. Contain and collect spillage with non-combustible, absorbent material e.g. sand, earth, vermiculite or diatomaceous earth and place in container for disposal according to local regulations (see Section 13). Dispose of via a licensed waste disposal contractor. Contaminated absorbent material may pose the same hazard as the spilled product. Note: see Section 1 for emergency contact information and Section 13 for waste disposal.

7. Handling and storage

Precautions for safe handling

Protective measures: Put on appropriate personal protective equipment (see Section 8). Do not ingest. Avoid contact with eyes, skin and clothing. Avoid breathing vapor or mist. Keep in the original container or an approved alternative made from a compatible material, kept tightly closed when not in use. Empty containers retain product residue and can be hazardous. Do not reuse container.

Conditions for safe storage, including any incompatibilities: Store in accordance with local regulations. Store in original container protected from direct sunlight in a dry, cool and well-ventilated area, away from incompatible materials (see Section 10) and food and drink. Keep container tightly closed and sealed until ready for use. Containers that have been opened must be carefully resealed and kept upright to prevent leakage. Do not store in un labeled containers. Use appropriate containment to avoid environmental contamination.
8. Exposure controls/personal protection

Control

Occupational exposure limits
Not applicable.

Appropriate engineering controls : Good general ventilation should be sufficient to control worker exposure to airborne contaminants.

Environmental exposure controls : Emissions from ventilation or work process equipment should be checked to ensure they comply with the requirements of environmental protection legislation. In some cases, fume scrubbers, filters or engineering modifications to the process equipment will be necessary to reduce emissions to acceptable levels.

Individual protection measures

Hygiene measures : Wash hands, forearms and face thoroughly after handling chemical products, before eating, smoking and using the lavatory and at the end of the working period. Appropriate techniques should be used to remove potentially contaminated clothing. Wash contaminated clothing before reusing. Ensure that eyewash stations and safety showers are close to the workstation location.

Eye/face protection : Safety eyewear complying with an approved standard should be used when a risk assessment indicates this is necessary to avoid exposure to liquid splashes, mists, gases or dusts. If contact is possible, the following protection should be worn, unless the assessment indicates a higher degree of protection: chemical splash goggles.

Skin protection

Hand protection : Chemical-resistant, impervious gloves complying with an approved standard should be worn at all times when handling chemical products if a risk assessment indicates this is necessary. Considering the parameters specified by the glove manufacturer, check during use that the gloves are still retaining their protective properties. It should be noted that the time to breakthrough for any glove material may be different for different glove manufacturers. In the case of mixtures, consisting of several substances, the protection time of the gloves cannot be accurately estimated.

Body protection : Personal protective equipment for the body should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

Other skin protection : Appropriate footwear and any additional skin protection measures should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

Respiratory protection : Based on the hazard and potential for exposure, select a respirator that meets the appropriate standard or certification. Respirators must be used according to a respiratory protection program to ensure proper fitting, training, and other important aspects of use.

9. Physical and chemical properties

Appearance

Physical state : Liquid.

Color : Clear. Amber.

Odor : Amber.

Odor threshold : Not available.

pH : 9 to 9.5 [Conc. (% w/w): 100%]

Melting point : Not available.

Boiling point : Not available.

Flash point : Closed cup: Not applicable.
9. Physical and chemical properties

Evaporation rate : Not available.
Flammability (solid, gas) : Not available.
Lower and upper explosive (flammable) limits : Not available.
Vapor pressure : Not available.
Vapor density : Not available.
Relative density : 1.01 to 1.03
Solubility : Not available.
Partition coefficient: n-octanol/water : Not available.
Auto-ignition temperature : Not available.
Decomposition temperature : Not available.
Viscosity : Not available.
Flow time (ISO 2431) : Not available.

10. Stability and reactivity

Reactivity : No specific test data related to reactivity available for this product or its ingredients.
Chemical stability : The product is stable.
Possibility of hazardous reactions : Under normal conditions of storage and use, hazardous reactions will not occur.
Conditions to avoid : No specific data.
Incompatible materials : No specific data.
Hazardous decomposition products : Under normal conditions of storage and use, hazardous decomposition products should not be produced.

11. Toxicological information

Information on toxicological effects

Acute toxicity

<table>
<thead>
<tr>
<th>Product/ingredient name</th>
<th>Result</th>
<th>Species</th>
<th>Dose</th>
<th>Exposure</th>
</tr>
</thead>
<tbody>
<tr>
<td>d-Limonene</td>
<td>LD50 Dermal</td>
<td>Rabbit</td>
<td>&gt;5000 mg/kg</td>
<td></td>
</tr>
<tr>
<td></td>
<td>LD50 Oral</td>
<td>Rat</td>
<td>4400 mg/kg</td>
<td></td>
</tr>
</tbody>
</table>

Conclusion/Summary : Based on available data, the classification criteria are not met.

Irritation/Corrosion

<table>
<thead>
<tr>
<th>Product/ingredient name</th>
<th>Result</th>
<th>Species</th>
<th>Score</th>
<th>Exposure</th>
<th>Observation</th>
</tr>
</thead>
<tbody>
<tr>
<td>d-Limonene</td>
<td>Skin - Mild irritant</td>
<td>Rabbit</td>
<td>-</td>
<td>24 hours 10 Percent</td>
<td>-</td>
</tr>
</tbody>
</table>

Conclusion/Summary : Based on available data, the classification criteria are not met.
11. Toxicological information

**Respiratory**
Based on available data, the classification criteria are not met.

**Mutagenicity**
Not available.

**Conclusion/Summary**
Based on available data, the classification criteria are not met.

**Carcinogenicity**
Not available.

**Conclusion/Summary**
Based on available data, the classification criteria are not met.

**Reproductive toxicity**
Not available.

**Conclusion/Summary**
Based on available data, the classification criteria are not met.

**Teratogenicity**
Not available.

**Conclusion/Summary**
Based on available data, the classification criteria are not met.

**Specific target organ toxicity (single exposure)**
Not available.

**Specific target organ toxicity (repeated exposure)**
Not available.

**Aspiration hazard**

<table>
<thead>
<tr>
<th>Name</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>d-Limonene</td>
<td>ASPIRATION HAZARD - Category 1</td>
</tr>
</tbody>
</table>

**Information on the likely routes of exposure**
Not available.

**Potential acute health effects**

**Eye contact**
Causes serious eye irritation.

**Inhalation**
No known significant effects or critical hazards.

**Skin contact**
No known significant effects or critical hazards.

**Ingestion**
No known significant effects or critical hazards.

**Symptoms related to the physical, chemical and toxicological characteristics**

**Eye contact**
Adverse symptoms may include the following:
- pain or irritation
- watering
- redness

**Inhalation**
No specific data.

**Skin contact**
No specific data.

**Ingestion**
No specific data.
11. Toxicological information

Delayed and immediate effects and also chronic effects from short and long term exposure

<table>
<thead>
<tr>
<th>Potential immediate effects</th>
<th>Not available.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Potential delayed effects</td>
<td>Not available.</td>
</tr>
</tbody>
</table>

Long term exposure

<table>
<thead>
<tr>
<th>Potential immediate effects</th>
<th>Not available.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Potential delayed effects</td>
<td>Not available.</td>
</tr>
</tbody>
</table>

Potential chronic health effects

Not available.

Numerical measures of toxicity

Acute toxicity estimates

<table>
<thead>
<tr>
<th>Route</th>
<th>ATE value</th>
</tr>
</thead>
<tbody>
<tr>
<td>ORAL (LD50) Calculated value for the mixture</td>
<td>&gt; 2000 mg/kg</td>
</tr>
</tbody>
</table>

12. Ecological information

Toxicity

<table>
<thead>
<tr>
<th>Product/ingredient name</th>
<th>Result</th>
<th>Species</th>
<th>Exposure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohols, C10-16, ethoxylated</td>
<td>LC50 &gt;1 mg/l Chronic EC10 0.1 to 1 mg/l Acute EC50 421 µg/l Fresh water Acute EC50 688 µg/l Fresh water</td>
<td>Fish - Cyprinus carpio Fish - Pimephales promelas Daphnia - Daphnia magna Fish - Pimephales promelas - Juvenile (Fledgling, Hatchling, Weanling)</td>
<td>96 hours - 48 hours 96 hours</td>
</tr>
<tr>
<td>d-Limonene</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Conclusion/Summary

Based on available data, the classification criteria are not met.

Persistence and degradability

Not available.

Bioaccumulative potential

<table>
<thead>
<tr>
<th>Product/ingredient name</th>
<th>LogP_ow</th>
<th>BCF</th>
<th>Potential</th>
</tr>
</thead>
<tbody>
<tr>
<td>d-Limonene</td>
<td>4.38</td>
<td>-</td>
<td>high</td>
</tr>
</tbody>
</table>
12. Ecological information

**Mobility in soil**

Soil/water partition coefficient ($K_{OC}$) : Not available.

**Other adverse effects** : No known significant effects or critical hazards.

13. Disposal considerations

**Disposal methods** : The generation of waste should be avoided or minimized wherever possible. Disposal of this product, solutions and any by-products should at all times comply with the requirements of environmental protection and waste disposal legislation and any regional local authority requirements. Dispose of surplus and non-recyclable products via a licensed waste disposal contractor. Waste should not be disposed of untreated to the sewer unless fully compliant with the requirements of all authorities with jurisdiction. Waste packaging should be recycled. Incineration or landfill should only be considered when recycling is not feasible. This material and its container must be disposed of in a safe way. Care should be taken when handling emptied containers that have not been cleaned or rinsed out. Empty containers or liners may retain some product residues. Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers.

14. Transport information

<table>
<thead>
<tr>
<th>Regulatory information</th>
<th>UN number</th>
<th>Proper shipping name</th>
<th>Classes</th>
<th>PG*</th>
<th>Label</th>
<th>Additional information</th>
</tr>
</thead>
<tbody>
<tr>
<td>DOT Classification</td>
<td>Not Regulated.</td>
<td>Not applicable.</td>
<td>Not available.</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>TDG Classification</td>
<td>Not Regulated.</td>
<td>Not applicable.</td>
<td>Not available.</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Mexico Classification</td>
<td>Not Regulated.</td>
<td>Not applicable.</td>
<td>Not available.</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>IMDG Class</td>
<td>Not Regulated.</td>
<td>Not applicable.</td>
<td>Not available.</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>IATA-DGR Class</td>
<td>Not Regulated.</td>
<td>Not applicable.</td>
<td>Not available.</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

**Special precautions for user** : Transport within user’s premises: always transport in closed containers that are upright and secure. Ensure that persons transporting the product know what to do in the event of an accident or spillage.

PG* : Packing group

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**Code #** : D8292342 (CAN)  **SDS #** : D8292342 v2.0  **Date of issue** : 16/05/2018  **9/12**
15. Regulatory information

U.S. Federal regulations

- **TSCA 8(a) PAIR:** decanal; citronellal; 2-(4-tert-butylbenzyl)propionaldehyde; Siloxanes and Silicones, di-Me
- **TSCA 8(a) CDR Exempt/Partial exemption:** Not determined
- **United States inventory (TSCA 8b):** Not determined.
- **Clean Water Act (CWA) 307:** tetraamminezinc(2+) carbonate
- **Clean Water Act (CWA) 311:** Formaldehyde, solution

**Clean Air Act Section 112 (b) Hazardous Air Pollutants (HAPs)**

- **Listed**

**Clean Air Act Section 602 Class I Substances**

- **Not listed**

**Clean Air Act Section 602 Class II Substances**

- **Not listed**

**DEA List I Chemicals (Precursor Chemicals)**

- **Not listed**

**DEA List II Chemicals (Essential Chemicals)**

- **Not listed**

**SARA 302/304**

**Composition/information on ingredients**

<table>
<thead>
<tr>
<th>Name</th>
<th>%</th>
<th>EHS</th>
<th>SARA 302 TPQ (lbs)</th>
<th>SARA 302 TPQ (gallons)</th>
<th>SARA 304 RQ (lbs)</th>
<th>SARA 304 RQ (gallons)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Formaldehyde, solution</td>
<td>&lt; 0.01</td>
<td>Yes.</td>
<td>500</td>
<td>73.9</td>
<td>100</td>
<td>14.8</td>
</tr>
</tbody>
</table>

**SARA 304 RQ:** Not applicable

**SARA 311/312**

**Classification:** Not classified as dangerous

**Composition/information on ingredients**

<table>
<thead>
<tr>
<th>Name</th>
<th>%</th>
<th>Fire hazard</th>
<th>Sudden release of pressure</th>
<th>Reactive</th>
<th>Immediate (acute) health hazard</th>
<th>Delayed (chronic) health hazard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohols, C10-16, ethoxylated</td>
<td>2.5 - 5</td>
<td>No.</td>
<td>No.</td>
<td>No.</td>
<td>Yes.</td>
<td>No.</td>
</tr>
<tr>
<td>d-Limonene</td>
<td>0.1 - 1</td>
<td>Yes.</td>
<td>No.</td>
<td>No.</td>
<td>Yes.</td>
<td>No.</td>
</tr>
</tbody>
</table>

**State regulations**

- **Massachusetts:** None of the components are listed.
- **New York:** None of the components are listed.
- **New Jersey:** None of the components are listed.
- **Pennsylvania:** None of the components are listed.

**Canada**

- **WHMIS (Canada):** Not controlled under WHMIS (Canada).
- **Canadian lists:** None of the components are listed.
- **Canadian NPRI:** None of the components are listed.

**Code #** : D8292342 (CAN)  **SDS #** : D8292342 v2.0  **Date of issue** : 16/05/2018  **10/12**
15. Regulatory information

- **CEPA Toxic substances**: None of the components are listed.
- **Canada inventory**: All components are listed or exempted.

**Label elements**

- **Signal word**: CAUTION
- **Hazard statements**: MAY IRRITATE EYES AND SKIN.
- **Precautionary measures**: KEEP OUT OF REACH OF CHILDREN AND PETS
  Do not get in eyes or on skin or clothing.
- **Additional information**: Contains Tetrassium iminodisuccinate salts and Surfactants.
  Use only in well ventilated areas.

16. Other information

- **Hazardous Material Information System (U.S.A.)**
  - **Health**: 1
  - **Flammability**: 0
  - **Physical hazards**: 0
  - **Personal protection**: A

Caution: HMIS® ratings are based on a 0-4 rating scale, with 0 representing minimal hazards or risks, and 4 representing significant hazards or risks. Although HMIS® ratings are not required on MSDSs under 29 CFR 1910.1200, the preparer may choose to provide them. HMIS® ratings are to be used with a fully implemented HMIS® program. HMIS® is a registered mark of the National Paint & Coatings Association (NPCA). HMIS® materials may be purchased exclusively from J. J. Keller (800) 327-6868.

The customer is responsible for determining the PPE code for this material.

**National Fire Protection Association (U.S.A.)**

Health 0 Flammability 1
Instability/Reactivity 0
Special

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Copyright ©2001, National Fire Protection Association, Quincy, MA 02269. This warning system is intended to be interpreted and applied only by properly trained individuals to identify fire, health and reactivity hazards of chemicals. The user is referred to certain limited number of chemicals with recommended classifications in NFPA 49 and NFPA 325, which would be used as a guideline only. Whether the chemicals are classified by NFPA or not, anyone using the 704 systems to classify chemicals does so at their own risk.
Notice to reader

To the best of our knowledge, the information contained herein is accurate. However, neither the above-named supplier, nor any of its subsidiaries, assumes any liability whatsoever for the accuracy or completeness of the information contained herein.

Final determination of suitability of any material is the sole responsibility of the user. All materials may present unknown hazards and should be used with caution. Although certain hazards are described herein, we cannot guarantee that these are the only hazards that exist.

RB is a member of the CSPA Product Care Product Stewardship Program.