MATERIAL SAFETY DATA SHEET

1. Product and Company Identification

<table>
<thead>
<tr>
<th>Product Name</th>
<th>RESOLVE® Pet Stain Remover Trigger</th>
</tr>
</thead>
<tbody>
<tr>
<td>UPC CODES</td>
<td>Refer to Section 16</td>
</tr>
<tr>
<td>CAS #</td>
<td>Mixture</td>
</tr>
<tr>
<td>Product Use</td>
<td>Carpet care</td>
</tr>
<tr>
<td>Distributed by</td>
<td>Reckitt Benckiser (Canada) Inc.</td>
</tr>
<tr>
<td></td>
<td>1680 Tech Avenue Unit #2</td>
</tr>
<tr>
<td></td>
<td>Mississauga, ON L4W 5S9</td>
</tr>
<tr>
<td>In Case of Emergency:</td>
<td>1-800-888-0192</td>
</tr>
<tr>
<td>Transportation Emergencies:</td>
<td>24 Hour Number:</td>
</tr>
<tr>
<td></td>
<td>North America: CHEMTREC: 1-800-424-9300</td>
</tr>
<tr>
<td></td>
<td>Outside North America: 1-703-527-3887</td>
</tr>
</tbody>
</table>

2. Hazards Identification

Emergency Overview
MAY CAUSE EYE IRRITATION.
Avoid contact with eyes.
Keep out of reach of children.

Potential short term health effects

Routes of exposure
Eye, Skin contact, Inhalation, Ingestion.

Eyes
None expected during normal conditions of use.
May cause eye irritation upon direct contact with the eyes.

Skin
None expected during normal conditions of use.

Inhalation
None expected during normal conditions of use.

Ingestion
None expected during normal conditions of use.

Target organs
Eyes. Respiratory system. Skin.

Chronic effects
The finished product is not expected to have chronic health effects.

Signs and symptoms
Symptoms may include redness, oedema, drying, defatting and cracking of the skin.

3. Composition/Information on Ingredients

<table>
<thead>
<tr>
<th>Ingredient(s)</th>
<th>CAS #</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sulfuric acid, mono-C10-C16 alkyl esters, sodium salts</td>
<td>68585-47-7</td>
<td>1 - 5</td>
</tr>
</tbody>
</table>

4. First Aid Measures

First aid procedures

Eye contact
If in eyes, IMMEDIATELY rinse with plenty of water, remove any contact lenses and continue rinsing for at least 15 minutes. If irritation persists, contact a physician.

Skin contact
In keeping with good hygienic practices, wash exposed areas thoroughly with soap and water.

Inhalation
None required. Remove to fresh air.

Ingestion
Rinse mouth with water. Contact a physician or poison control center if symptoms develop. NEVER give an unconscious person anything to ingest.
Notes to physician
Symptoms may be delayed.

General advice
If you feel unwell, seek medical advice (show the label where possible). Ensure that medical personnel are aware of the material(s) involved, and take precautions to protect themselves. Show this safety data sheet to the doctor in attendance. Avoid contact with eyes and skin. Keep out of reach of children.

5. Fire-fighting Measures

Flammable properties
Not flammable by WHMIS criteria.

Extinguishing media
Suitable extinguishing media

Unsuitable extinguishing media
Not available

Protection of firefighters
Specific hazards arising from the chemical
Not available

Protective equipment for firefighters
Firefighters should wear full protective clothing including self contained breathing apparatus.

Hazardous combustion products
May include and are not limited to: Oxides of carbon.

Explosion data
Sensitivity to mechanical impact
Not available

Sensitivity to static discharge
Not available

6. Accidental Release Measures

Personal precautions
Keep unnecessary personnel away. Do not touch or walk through spilled material. Do not touch damaged containers or spilled material unless wearing appropriate protective clothing. Keep people away from and upwind of spill/leak.

Methods for containment
Stop leak if you can do so without risk. Prevent entry into waterways, sewers, basements or confined areas.

Methods for cleaning up
Before attempting clean up, refer to hazard data given above. Small spills may be absorbed with non-reactive absorbent and placed in suitable, covered, labelled containers. Prevent large spills from entering sewers or waterways. Contact emergency services and supplier for advice. Never return spills in original containers for re-use.

7. Handling and Storage

Handling
CAUTION
May cause eye irritation. Avoid contact with eyes.
Use good industrial hygiene practices in handling this material. When using do not eat or drink.

Storage
Keep out of reach of children.
Store in original container in a cool, secure area inaccessible to children and pets.
Keep from freezing.

8. Exposure Controls / Personal Protection

Exposure limit values

<table>
<thead>
<tr>
<th>Ingredient(s)</th>
<th>Exposure limit values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sulfuric acid, mono-C10-C16 alkyl esters, sodium salts</td>
<td>ACGIH-TLV</td>
</tr>
<tr>
<td></td>
<td>Not established</td>
</tr>
</tbody>
</table>

Engineering controls
General ventilation normally adequate.

Personal protective equipment

<table>
<thead>
<tr>
<th>Protection Type</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eye/face protection</td>
<td>Avoid contact with eyes. Emergency responders should wear full eye and face protection.</td>
</tr>
<tr>
<td>Hand protection</td>
<td>None required. Emergency responders should wear impermeable gloves.</td>
</tr>
<tr>
<td>Skin and body protection</td>
<td>As required by employer code. Emergency responders should wear impermeable clothing and footwear when responding to a situation where contact with the liquid is possible.</td>
</tr>
</tbody>
</table>
Respiratory protection

None required. Emergency responders should wear self-contained breathing apparatus (SCBA) to avoid inhalation of vapours generated by this product during a spill or other clean-up operations.

General hygiene considerations

Washing with soap and water after use is recommended as good hygienic practice to prevent possible eye irritation from hand contact.

9. Physical and Chemical Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appearance</td>
<td>Clear</td>
</tr>
<tr>
<td>Colour</td>
<td>Colourless</td>
</tr>
<tr>
<td>Form</td>
<td>Liquid</td>
</tr>
<tr>
<td>Odour</td>
<td>Citrus. Herbal.</td>
</tr>
<tr>
<td>Odour threshold</td>
<td>Not available</td>
</tr>
<tr>
<td>Physical state</td>
<td>Liquid</td>
</tr>
<tr>
<td>pH</td>
<td>6 - 6.7 (Neutral)</td>
</tr>
<tr>
<td>Freezing point</td>
<td>Not available</td>
</tr>
<tr>
<td>Boiling point</td>
<td>Not available</td>
</tr>
<tr>
<td>Pour point</td>
<td>Not available</td>
</tr>
<tr>
<td>Flash point</td>
<td>&gt; 93.3 °C (&gt; 199.94 °F) Tagliabue</td>
</tr>
<tr>
<td>Evaporation Rate</td>
<td>Not available</td>
</tr>
<tr>
<td>Flammability limits in air, lower, % by volume</td>
<td>Not available</td>
</tr>
<tr>
<td>Flammability Limits in Air, Upper, % by Volume</td>
<td>Not available</td>
</tr>
<tr>
<td>Vapour pressure</td>
<td>Not available</td>
</tr>
<tr>
<td>Vapour density</td>
<td>Not available</td>
</tr>
<tr>
<td>Specific gravity</td>
<td>1.0 - 1.02 (Water=1)</td>
</tr>
<tr>
<td>Octanol/water coefficient</td>
<td>Not available</td>
</tr>
<tr>
<td>Solubility (H2O)</td>
<td>Complete</td>
</tr>
<tr>
<td>Auto-ignition temperature</td>
<td>Not available</td>
</tr>
<tr>
<td>Viscosity</td>
<td>Water thin</td>
</tr>
</tbody>
</table>

10. Stability and Reactivity

<table>
<thead>
<tr>
<th>Stability and Reactivity Property</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chemical stability</td>
<td>Stable under recommended storage conditions.</td>
</tr>
<tr>
<td>Conditions to avoid</td>
<td>DO NOT MIX WITH BLEACH or use in conjunction with other household products.</td>
</tr>
<tr>
<td>Incompatible materials</td>
<td>Oxidizers. Acids.</td>
</tr>
<tr>
<td>Hazardous decomposition products</td>
<td>May include and are not limited to:</td>
</tr>
<tr>
<td>Possibility of hazardous reactions</td>
<td>Hazardous polymerisation does not occur.</td>
</tr>
</tbody>
</table>

11. Toxicological Information

<table>
<thead>
<tr>
<th>Component analysis - LC50</th>
<th>LC50</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ingredient(s)</td>
<td></td>
</tr>
<tr>
<td>Sulfuric acid, mono-C10-C16 alkyl esters, sodium salts</td>
<td>Not available</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Component analysis - Oral LD50</th>
<th>LD50</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ingredient(s)</td>
<td></td>
</tr>
<tr>
<td>Sulfuric acid, mono-C10-C16 alkyl esters, sodium salts</td>
<td>1300 mg/kg rat</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Effects of acute exposure</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eye</td>
<td>None expected during normal conditions of use.</td>
</tr>
<tr>
<td></td>
<td>May cause eye irritation upon direct contact with the eyes.</td>
</tr>
<tr>
<td>Skin</td>
<td>None expected during normal conditions of use.</td>
</tr>
<tr>
<td>Inhalation</td>
<td>None expected during normal conditions of use.</td>
</tr>
<tr>
<td>Ingestion</td>
<td>None expected during normal conditions of use.</td>
</tr>
<tr>
<td>Sensitisation</td>
<td>The finished product is not expected to have chronic health effects.</td>
</tr>
</tbody>
</table>
Chronic effects
The finished product is not expected to have chronic health effects.

Carcinogenicity
The finished product is not expected to have chronic health effects.

Mutagenicity
The finished product is not expected to have chronic health effects.

Reproductive effects
The finished product is not expected to have chronic health effects.

Teratogenicity
The finished product is not expected to have chronic health effects.

Synergistic Materials
Not available

12. Ecological Information

Ecotoxicity
Not available

Environmental effects
Not available

Aquatic toxicity
Not available

Persistence and degradability
Not available

Bioaccumulation/accumulation
Not available

Partition coefficient
Not available

Mobility in environmental media
Not available

Chemical fate information
Not available

Other adverse effects
Not available

13. Disposal Considerations

Waste codes
Not available

Disposal instructions
Dispose in accordance with all applicable regulations.

Waste from residues / unused products
Not available

Contaminated packaging
Not available

14. Transport Information

U.S. Department of Transportation (DOT)
UN/ID N.o.
Not applicable

U.S. Department of Transportation (DOT): Classification: Not regulated

Proper shipping name
Not applicable

U.S. DOT Hazard Class
Not applicable

Subsidiary Risk
Not applicable

Packing group
Not applicable

DOT RQ (lbs)
Not applicable

ERG NO
Not applicable

Transportation of Dangerous Goods (TDG - Canada): Classification: Not regulated

Proper shipping name
Not applicable

Status
Not applicable

Packing group
Not applicable
15. Regulatory Information

Canadian federal regulations
This product has been classified in accordance with the hazard criteria of the Controlled Products Regulations and the MSDS contains all the information required by the Controlled Products Regulations.

Product Registration: Not registered

WHMIS classification
Exempt - Consumer product

Inventory Status

<table>
<thead>
<tr>
<th>Country(s) or region</th>
<th>Inventory Name</th>
<th>On Inventory (Yes/No)*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canada</td>
<td>Domestic Substances List (DSL)</td>
<td>Yes</td>
</tr>
<tr>
<td>Canada</td>
<td>Non-Domestic Substances List (NDSL)</td>
<td>No</td>
</tr>
</tbody>
</table>

A “Yes” indicates that all components of this product comply with the inventory requirements administered by the governing country(s).

16. Other Information

Disclaimer
This product should only be used as directed on the label and for the purpose intended. To the best of our knowledge, the information contained herein is accurate. However, neither the above named supplier nor any of its subsidiaries assumes any liability whatsoever for the accuracy or completeness of the information contained herein. Final determination of suitability of any material is the sole responsibility of the user. All materials may present unknown hazards and should be used with caution. Although certain hazards are described herein, we cannot guarantee that these are the only hazards that exist.

Further information
19200-78033 - 650 mL - RESOLVE® Pet Stain Remover Stain Remover Trigger - 0077294

Issue date
26-Apr-2010

Effective Date
30-Apr-2010

Expiry Date
30-Apr-2013

Prepared by
Reckitt Benckiser Regulatory Department  800-333-3899
Other Information

For an updated MSDS, please contact the supplier/manufacturer listed on the first page of the document.